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MARCH 2014 NEWSLETTER

WATER METER READINGS

It has been five months since we have read water meters. Weather permitting, meters will be read on March 25th & 26th and your water bill may or may not reflect water use overages. During each of those five months you were billed for the minimum use of 4,125 gallons/550 cubic ft. of water. If your household used above the minimum amount then the overage will reflect on the billing you will receive at the end of March due by April 20th. Any water customer whose monthly water charges have suddenly and unexpectedly increased as the result of a water leak may petition the Town Council for an adjustment in the charges for the period during which the leak remained undetected, provided, as a condition of any such adjustment, the Town Council must:

- *Find that the customer did not know about the water leak and could not have reasonably known about the water leak during the period for which the adjustment is sought;*
- *When the leak was finally discovered, the customer took reasonable action to promptly repair the leak;*
- *The Town Council must find that the increased water charge resulting from the leak during the period for which the adjustment is sought will impose an undue hardship upon the water customer.*

*** RECYCLING AT THE WILLOWS – CHANGES ***

As of April 1st, the recycling containers in the Willows will be removed by Empire Disposal and the recycling center will be temporarily locked and shut down until the Town Council can find another company to assist us in household recycling. Whitman County/Empire Disposal will no longer offer towns the free service of household recycling. Empire Disposal feels this is an unsafe method of collection and not worth the risk. Empire Disposal has gone streamline recycling in Pullman but the program has not been offered to the small rural communities. The one option we have is to have a 30 yard dumpster for recycling but the Town has to pay for it to be dumped nearly each week. If we can not find a better solution we may have to see our citizens be charged with a recycling tax on their garbage bill to cover the cost of the dumpster. **The Town Council would like to keep the recycling service very much the same as it is now.** If we can find a company that would take our recyclables free and in return the company would get the profits off the recyclables. We are working on a solution and will keep you informed on our progress. We appreciate your patience and understanding!

FRIENDLY REMINDER

This is a friendly reminder to not dispose of baby wipes or sanitary products down the toilet. These products cause havoc on our equipment at our lagoons. We realize some baby wipes say they are biodegradable, but in fact they are not dissolving or breaking up when they reach the lagoons and get wrapped around the grinders. Thank you!

TOWN COUNCIL:

DENNIS PALMER, MAYOR - 285-4209

AL EVANS, COUNCIL POSITION #1 - 285-4727

KELLI MESERVE, COUNCIL POSITION #2 - 285-5018

TOM CROOKS, COUNCIL POSITION #3 - 285-6672

RANDY ROBINSON, COUNCIL POSITION #4 - 285-6750

TOM JOHNSON, COUNCIL POSITION #5 - 285-4303